



BOOKING CONDITIONS

Reservation

To reserve an apartment the client should complete and sign the Booking Form and send it, with the NON-REFUNDABLE DEPOSIT of 30%, to the owners. The remaining balance is due in full 8 weeks prior to the rental period.

Payment Methods

Monies can be paid through either a Euro Bank Transfer, Sterling bank transfer to a UK account or via Paypal. Please e-mail:- info@tuscanymbriaholidays.com or telephone Paul or Anita for payment details.

Number of Persons

Only those named on the booking form may use the property and its facilities, including the pool. The number of persons staying may NOT exceed the maximum occupancy stipulated for the property unless prior agreement has been reached. Please note that the rates for Pantano and Rancale are based upon up to **4 people** sharing the apartment. A levy of euro 100 per person per week will be made for any additional guests.

Breakage Deposit

A €150 breakages deposit is required on arrival, this will be refunded at the end of the holiday LESS the cost of any damages or breakages or more than reasonable cleaning. If there are any charges in excess of this amount, the client will be required to reimburse accordingly. The client is responsible for ensuring that the accommodation is left in the same state of cleanliness and repair as found at the commencement of the holiday.

Cancellation by the Client

Cancellation must be confirmed in writing. If the booking is cancelled between 4 and 8 weeks before the start of the holiday 60% of the balance paid (not the non-refundable booking deposit) will be forfeited and if less than 4 weeks notice is given 100% is forfeited.

Cancellation by the Owners

In the unlikely event that the accommodation booked ceases to be available and the owners are unable to offer suitable alternative accommodation the client will be refunded all accommodation payments made (including deposit).

Holiday Insurance

It is essential that personal travel insurance, and preferably cancellation insurance, is arranged for all members of the party. Please note that the use of the accommodation and the facilities including the swimming pool are entirely at the user's risk. The owners accept no responsibility for loss, theft or damage of any kind caused by war, civil commotion, strike, flood, storm, failure of public utilities or any other event which constitutes 'force majeure' or Act of God.

Heating

Please note that during the cooler months an additional charge will be made for heating or fuel according to use.

Arrival and Departure times

Guests should arrive after 4.00pm and vacate the property before 10.00am.

**Santa Chiara, Via Case Sparse 24, 06015 (PG), Pierantonio, Umbria
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